



March 2025

Dear Parent/Carer,

E- Bike Safety

Please be aware that there are increasing concerns being raised about the misuse of e-bikes by young people and students in the area. While e-bikes provide an eco-friendly and faster form of travel for many people, to rent a Dott e-bike you must be at least 16 years old and have the consent of a parent or legal guardian. Please note that Dott clearly state in their [Terms and Conditions](#) that it is the parent or legal guardian who will be held accountable for any improper use of the e-bike. This includes fines, penalty points and damage caused to other drivers/road users.

Please could you have a discussion at home to check if any child is using e-bikes as, based on a growing number of reports, there could be a serious injury caused to a student soon.

Dott Terms and conditions of use: Please read key extracts below:

Age and Capacity: To rent e-scooters, you must be at least 18 years old, and ***to rent e-bikes, you must be at least 16 years old.*** Users under 18 may access the Services with the consent from a parent or legal guardian. ***The parent or legal guardian of any minor accessing the Service will be held responsible for any damage caused by the minor due to improper use of the Service.***

You must be able to drive a Vehicle without endangering pedestrian or vehicular traffic and in accordance with applicable traffic rules and public-order regulations. ***You must have experience or minimum basic skills in driving a motorised vehicle and must be familiar with the operation and safe use of motor vehicles.***

Sole User: ***When you unlock a vehicle you must be the sole user of such*** Vehicle and you are solely responsible for compliance with the rules as set forth in these Terms when using the Vehicle, save in the case of Group Rides, if available. You will ensure that no one except you uses a Vehicle once you have unlocked it. YOU WILL NOT CARRY OTHER PEOPLE OR ANIMALS ON OR IN CONNECTION WITH OUR VEHICLES. **IT IS STRICTLY PROHIBITED TO RIDE A VEHICLE WITH MORE THAN ONE PERSON. THE VEHICLES ARE DESIGNED FOR USE BY ONE INDIVIDUAL AUTHORISED USER AT A TIME.**

Compliance with Laws: ***You are obliged to conduct yourself in compliance with all applicable laws and regulations, including laws and regulations relating to the use of the Vehicles and all traffic rules and regulations applicable to the use and parking of the Vehicles.*** Failure to comply with this requirement may result in fines, penalties and termination of your User Account.

We recommend that you wear a helmet and we require that you use helmets in all countries and cities where they are legally required for operation of the Vehicles.

RISK OF INJURIES AND DAMAGES: RIDING, USING OR OPERATING A VEHICLE CARRIES AN INHERENT RISK OF CAUSING INJURY (INCLUDING DEATH) TO YOURSELF, OTHERS AND/OR DAMAGE TO PROPERTY THAT CANNOT BE AVOIDED ENTIRELY EVEN IF PROPER PRECAUTIONS ARE TAKEN.

Many thanks for taking the time to support us in keeping all our students safe.

Jon Pike

Designated Safeguarding Lead

St Mary Redcliffe and Temple School