

11 October 2024

Dear Parent/Carer

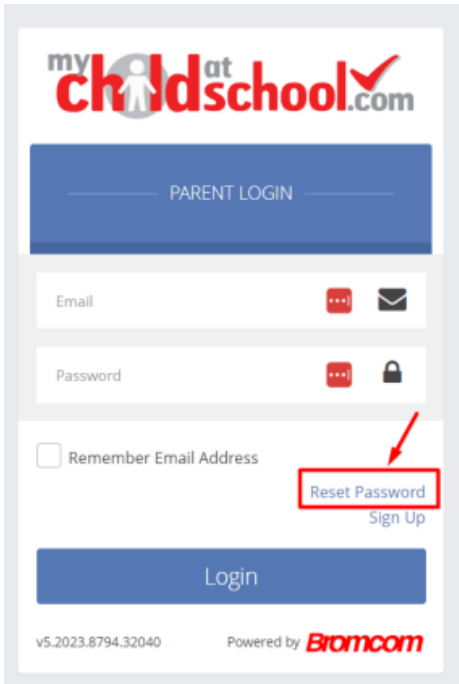
SMRT Bromcom MyChildatSchool (MCAS) Update

We are delighted that so many of you have activated your Bromcom MyChildatSchool accounts since we launched earlier this year and that you are able to access important information about your child's learning.

If you have not yet done this, please activate your account as MCAS provides an important source of school communication about aspects such as homework, timetables, exam information, behaviour and so on. The list of things that will become available on MCAS is set to increase as we centralise our systems for communicating with you.

If you haven't activated your account, please follow these steps:

1. [Click here for the MCAS \(MyChildatSchool\) website.](#)
2. Click the **Reset Password link** next to the login box:



3. Enter your **email**, complete the 'I'm not a robot' step, and press **Send reset email**.

my child at school.com

RESET YOUR PASSWORD

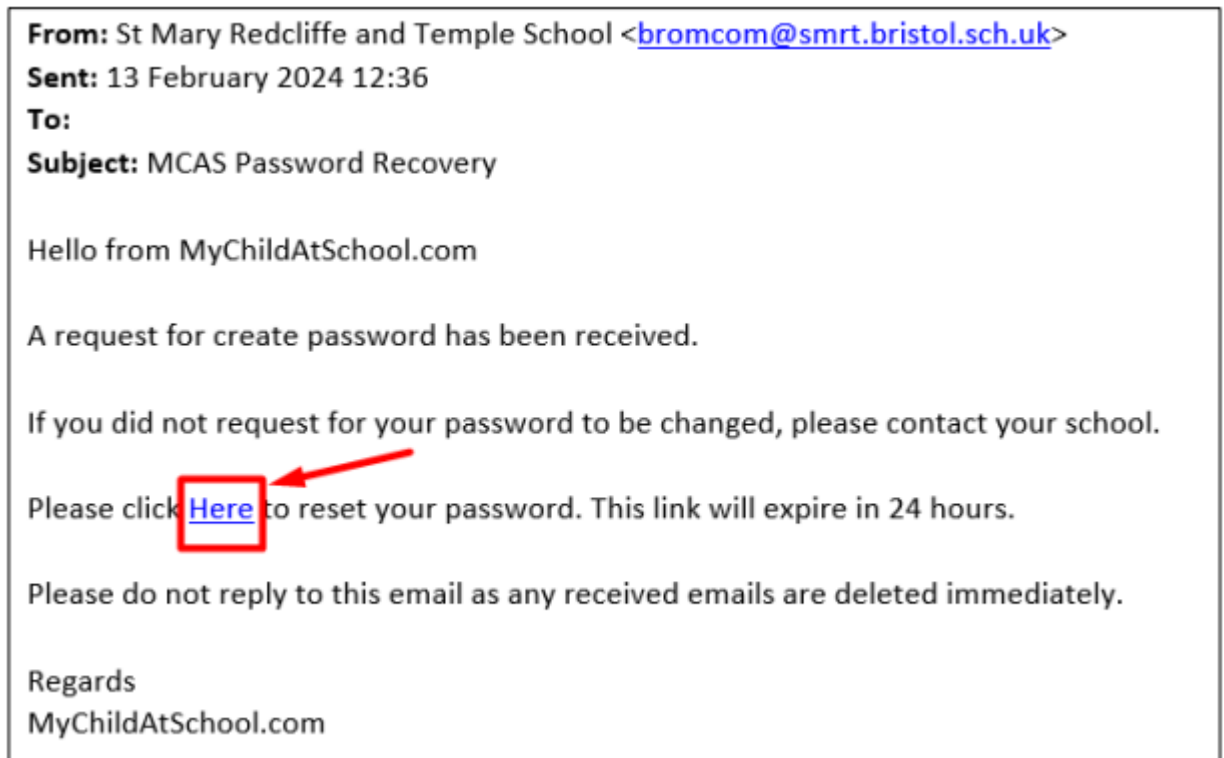
Email

I'm not a robot

reCAPTCHA
Privacy - Terms

Send reset email

4. Check the email that arrives and **click on the link** to set your password. The email will look like this:



5. Then enter your chosen password to save it in MCAS.
6. We would suggest that you now download the MCAS App from your Apple/Android App store. It is free to use, and accessing information is often more convenient on a mobile phone. We would encourage you not to turn off the notifications so that you are fully up to date with messages and information about your child.

7. If you have any issues, please [email our data team](#) who will be happy to help and a reminder that we have a [dedicated Bromcom support page for parents and carers](#) on our website for guides on using MCAS, frequently asked questions and sources of further support.

Yours faithfully

SMRT School